RESILIENT INSTITUTIONS

July 4th, 2018

Resilient Caribbean Development

The Future of Caribbean
Public Services: CARICAD
and Member States
Working Together
for Success



In the context of the public sector, Strategic Resilience Building (SRB) refers to an expanded notion of resilience that includes but transcends the environmental realm.



SRB refers to an optimal capacity and readiness to exploit possibilities, despite inherent limitations and constant uncertainty.

SRB is a necessary imperative to construct desired futures.

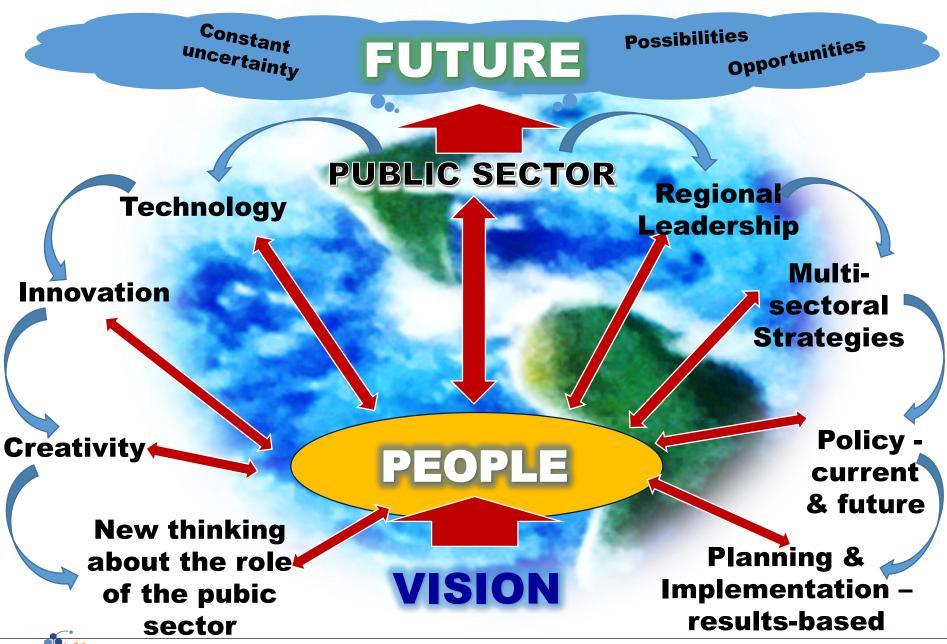
SRB has at its core the total well-being of people.



Question

If Caribbean public services are to aspire towards strategic resilience-building, what are the current gaps that must be addressed?





SRB: Some Core Issues

- Regional leadership & collective action
- Balance current demands and future imperatives using a holistic approach to resilience
- Multi-sectoral strategies as a public sector norm (Whole of Government)
- Policy development, planning and implementation for current & future generations (Long-term plans)



SRB: Some Core Issues

- Promote and entrench a RESULTS-based culture
- Create and utilise appropriate technologies to develop and maintain optimal capacity
- New thinking about the strategic role of the public sector beyond "service delivery"
- Public sector transformation undergirded by innovation, creativity and new mind-sets



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Caribbean Public Service Charter CONCEPTUAL FRAMEWORK

Responsiveness,
Results, Resilienceand Sustainability

PILLAR

Governance

Core Principles

- Ethics and Values
- Transparency

Standards

Core Principles:

- Service Standards
- Service to the Public

Capacity

Core Principles:

- Competency-based HRM&D
- Leadership
- Organisation Management and Development

PILLAR

Accountability

Core Principles:

- Results-Orinted Planning
- Consultation and Collaboration
- Evidence-based Policy Management

Openness

Core Principles:

- Information and Knowledge Management
- E-Government

Legislation

Core Principles:

Modernized Legal Framework

Citizen-Oriented Public Service

Centre of Government

Alignment of:

- The Prime Minister's Office
- The Ministry of Finance
- The Planning Ministry/Agency
- The Services Commission
- The Legal Department/Attorney General's Department

Requires leadership so that singing

- the same song
- from the same page
- in the same Hymn Book





SCHEMA FOR IMPLEMENTATION OF PUBLIC SECTOR TRANSFORMATION

